

WIOA Performance Measures

Measure	Current Quarter	Cumulative
# WIOA Customers Served - Adult	26	251
# WIOA Customers Served - DW	58	303
# WIOA Customers Served - Youth *	33	177
# Customers Placed in Unsubsidized Employment **	152	253
Average Wage at Placement (Unsubsidized)	14.28	12.71
# Customers Placed in Subsidized Employment	11	52
Average Wage at Placement (Subsidized)	14.67	14.12
# Customers Placed in ITAs ***	17	47
# Customers Placed in OJTs ***	11	52
# Adult WIOA Customers obtaining credentials	0	3
# DW WIOA Customers obtaining credentials	0	5
# Youth WIOA Customers obtaining credentials	0	1
# Individuals voluntarily elected to discontinue services	0	0

* A detailed youth report is also requested to be presented at youth standing committee meetings - see WIOA youth section for more details

** Must be employment consisting of 30 or more hours per week

*** Please also attach report listing the ITAs awarded as well as OJT placements.

**Commonwealth of Pennsylvania
Department of Human Services**

SUBJECT: EARN Policy Review Report

TO: Susan Senlick
North Central Workforce Development Board

FROM: Tamila Lay, Director
Bureau of Employment Programs (BEP)

This correspondence provides your agency with results and recommendations derived from the EARN site visit, conducted by BEP representative Tim Dugan on April 18 and 19, 2018.

The following items were discussed at the exit conference and are considered areas of strength for the program:

- Staff is experienced and knowledgeable with the entire CWDS data entry process.
- Both sites visited appeared to be organized, clean, ADA accessible and safe facility. The facility offers translation services when needed. Staff was friendly, courteous, and a pleasure to work with during the on-site visit.
- Files were organized and complete.
- Case notes were mostly thorough and complete with each client contact recorded.
- All information regarding time sheets and sign in/out records were properly signed and match CWDS entry.

During this visit, no deficiencies or areas of concern were found. The North Central EARN Program continues to provide meaningful service to Pennsylvania's most vulnerable citizens.

Please note that BEP staff are always available for your assistance. Please contact BEP at 717-787-1302, or RA-BOPEARNPOLICY@pa.gov, if you have any questions or concerns regarding this report.