

Program Year 2018 (July 1, 2018 - June 30, 2019)

Quality Measures (\$36,433):

- 1) **All Staff Hired, Trained and Retained** - compared to the plan submitted from ResCare in contract negotiations
\$3,188 Per Quarter Possible
- 2) **Employee Satisfaction** - based on a survey by Workforce Solutions staff each quarter
\$3,188 Per Quarter Possible
- 3) **Board Reports and Invoicing** - on-time and no major issues each quarter
\$1,366 Per Quarter Possible
- 4) **MOA's Developed for Youth Programs** - number of agreements developed with partners that provide services to our youth
\$1,366 Per Quarter Possible

		Quarter 1 Goal	Quarter 1 Performance	Percent of Goal	Quarter 2 Goal	Quarter 2 Performance	Percent of Goal	Quarter 3 Goal	Quarter 3 Performance	Percent of Goal	Quarter 4 Goal	Quarter 4 Performance	Percent of Goal
Measure 1	All Staff Hired, Trained and Retained	100%			100%			100%			100%		
Measure 2	Employee Satisfaction	100%			100%			100%			100%		
Measure 3	Board Reports and Invoicing	100%			100%			100%			100%		
Measure 4	MOA's Developed	12			12			12			12		
Total Payment													

*Payment based on the following: Meet Measure = 100% of possible; 80 - 100% = 80% of possible; 60 - 80% = 50% of possible; less than 60% = \$0

*The Total Payment row at the bottom of each column represents the total payment per quarter for all categories listed based on the measurements that were met.