

ResCare Performance Measures - PY 2019

Quarter Reporting: 1st Quarter

	PY 2018 - 4th Quarter Performance	Performance Measure	Actual Performance	Percent of Goal Achieved	Total Management Fee Available/Quarter	Total Management Fee Earned
<b>Adult</b>						
Employment (Second Quarter after Exit)	80.1%	75%	80%	107%	\$1,185	\$1,184.64
Employment (Fourth Quarter after Exit)	82.2%	77%	82%	107%	\$1,185	\$1,184.64
Median Earnings (Second Quarter after Exit)	\$4,544	\$4,200	\$4,544	108%	\$1,185	\$1,184.64
Credential Attainment Rate	66.7%	81%	67%	82%	\$1,185	\$888.48
Measurable Skill Gains	48.6%	Baseline	N/A	N/A		
<b>Total Management Fee Earned</b>						\$4,442.41
<b>Dislocated Workers</b>						
Employment (Second Quarter after Exit)	86.1%	83%	86%	104%	\$1,673	\$1,672.88
Employment (Fourth Quarter after Exit)	85.0%	90%	85%	94%	\$1,673	\$1,672.88
Median Earnings (Second Quarter after Exit)	\$7,633	\$7,500	\$7,633	102%	\$1,673	\$1,672.88
Credential Attainment Rate	72.9%	65%	73%	112%	\$1,673	\$1,672.88
Measurable Skill Gains	21.2%	Baseline	N/A	N/A		
<b>Total Management Fee Earned</b>						\$6,691.50
<b>Youth</b>						
Employment (Second Quarter after Exit)	60.0%	65%	60%	92%	\$858	\$858.32
Employment (Fourth Quarter after Exit)	68.9%	65%	69%	106%	\$858	\$858.32
Median Earnings (Second Quarter after Exit)	\$3,041	Baseline	N/A	N/A		
Credential Attainment Rate	54.7%	65%	55%	84%	\$858	\$643.74
Measurable Skill Gains	29.7%	Baseline	N/A	N/A		
<b>Total Management Fee Earned</b>						\$2,360.38
<b>EARN - DRAFT</b>						
Placement - Tier 1		65%	72%	111%	\$152	\$152.00
Placement - Tier 2		65%	100%	154%	\$152	\$152.00
Placement - Tier 3		65%	87%	134%	\$152	\$152.00
Retention - 6 Months		75%	75%	100%	\$152	\$152.00
<b>Total Management Fee Earned</b>						\$608.00
<b>TANF Youth</b>						
Number of Youth Served/Quarter	57	30	46	156%	\$2,104	\$2,104.25
<b>Total Management Fee Earned</b>						\$16,206.53

Total Management Fee Earned is calculated as follows:

- Adult, Dislocated Worker and Youth - Percent of Goal Achieved at 90% or above = 100% of Management Fee
- Adult, Dislocated Worker and Youth - Percent of Goal Achieved between 80% - 90% = 75% of Management Fee
- Adult, Dislocated Worker and Youth - Percent of Goal Achieved between 70% - 80% = 50% of Management Fee
- Adult, Dislocated Worker and Youth - Percent of Goal Achieved at or below 69% = \$0 Management Fee
- EARN - Percent of Goal Achieved at 100% of Performance Level = 100% of Management Fee
- EARN - Percent of Goal Achieved at 90 - 100% of Performance Level = 75% of Management Fee
- EARN - Percent of Goal Achieved at 80 - 89% of Performance Level = 50% of Management Fee
- EARN - Percent of Goal Achieved at or below 79% of Performance Level = 40% of Management Fee
- TANF Youth - Percent of Goal Achieved at 100% = 100% of Management Fee
- TANF Youth - Percent of Goal Achieved at 90% - 100% = 80% of Management Fee
- TANF Youth - Percent of Goal Achieved at 80% - 90% = 60% of Management Fee
- TANF Youth - Percent of Goal Achieved below 80% = \$0 Management Fee

**ResCare Performance Measures  
Program Year 2019 (July 1, 2019-June 30, 2020)**

Quarter Reported: Quarter 1

**Employer Measures:**

	Quarter 1 Goal	Quarter 1 Performance	Percent of Goal	Quarter 2 Goal	Quarter 2 Performance	Percent of Goal	Quarter 3 Goal	Quarter 3 Performance	Percent of Goal	Quarter 4 Goal	Quarter 4 Performance	Percent of Goal
Measure 1	7	8	114%	7	7	0%	7	7	0%	7	7	0%
Measure 2	75	96	128%	75	75	0%	75	75	0%	75	75	0%

\*Note - numbers are not cumulative

**Services to Job Seekers:**

	Quarter 1 Goal	Quarter 1 Performance	Percent of Goal	Quarter 2 Goal	Quarter 2 Performance	Percent of Goal	Quarter 3 Goal	Quarter 3 Performance	Percent of Goal	Quarter 4 Goal	Quarter 4 Performance	Percent of Goal
Measure 1	25%	37%	148%	50%	95	112%	143	190	0%	349	234	0%
Measure 2*	48	53	112%	95	117	106%	89	118	0%	42	428	0%
Measure 3*	107	123	115%	214	214	100%	321	321	0%	428	428	0%

\*Note - numbers are cumulative

**Quality Measures:**

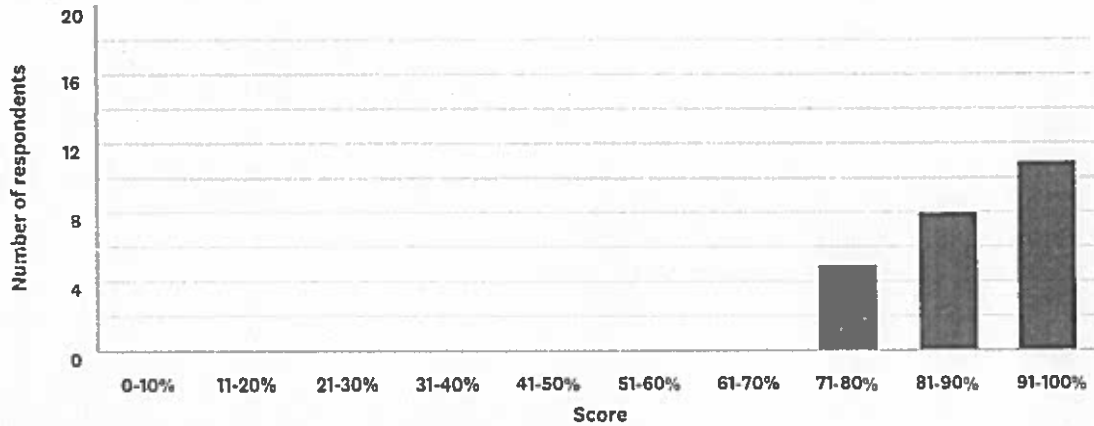
	Quarter 1 Goal	Quarter 1 Performance	Percent of Goal	Quarter 2 Goal	Quarter 2 Performance	Percent of Goal	Quarter 3 Goal	Quarter 3 Performance	Percent of Goal	Quarter 4 Goal	Quarter 4 Performance	Percent of Goal
Measure 1	85%	100%	118%	85%	85%	100%	85%	85%	100%	85%	85%	100%
Measure 2	25%	21%	84%	50%	75%	150%	75%	75%	100%	100%	100%	100%
Measure 3	85%	90%	106%	85%	85%	100%	85%	85%	100%	85%	85%	100%
Measure 4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Measure 5*	3	3	100%	3	3	100%	3	3	100%	3	3	100%

\*Note - numbers not cumulative

# ResCare Employee Satisfaction Survey for 1st Quarter PY 2019

## Quiz Summary

AVERAGE SCORE  
90% • 40/45 PTS



### STATISTICS

Lowest Score  
76%

Median  
88%

Highest Score  
100%

Mean: 90%

Standard Deviation: 9%

### Question Ranking

QUESTIONS (9)	DIFFICULTY	AVERAGE SCORE
Q6 I have had enough training to solve customer issues.	1	86%
Q7 The company does a good job of keeping me informed about matters affecting me.	2	87%
Q5 I have opportunities for professional growth and career development within this company.	2	87%
Q4 I have the tools and resources needed to do my job well.	4	88%
Q3 My job responsibilities are clearly defined.	5	90%
Q10 Overall, how satisfied are you with your job?	5	90%
Q2 I understand the goals and objectives of this company.	7	93%
Q9 How likely are you to be working for this company a year from now?	7	93%
Q8 Local Management (i.e. Project Director, Project Accountant, Quality Assurance, TEAM Leads) seems invested in the success of the team.	9	94%