

# **Workforce Solutions for North Central Pennsylvania**

## **Subcontractor Report – WIOA, TANF EARN, TANF Youth Development Program Year 2021 (July 1, 2021 to June 30, 2022) 1<sup>st</sup> Quarter 7/1/21 to 9/17/21**

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## OUTCOMES

<b>Measure</b>	<b>Current Quarter</b>	<b>Cumulative</b>
# WIOA Customers Served- Adult	<u>42 new 54 carryover</u>	<u>42 new 54 carryover</u>
# WIOA Customers Served- DW	<u>21 new 53 carryover</u>	<u>21 new 53 carryover</u>
# WIOA Customers Served- Youth	<u>18 new 24 carryover</u>	<u>18 new 24 carryover</u>
# Customers Placed in Unsubsidized Employment*	<u>68</u>	<u>68</u>
Average Wage at Placement (Unsubsidized)	<u>\$17.29</u>	<u>\$17.29</u>
# Customers Placed in Subsidized Employment	<u>46</u>	<u>46</u>
Average Wage at Placement (Subsidized)	<u>\$15.13</u>	<u>\$15.13</u>
# Customers Placed in ITAs**	<u>67</u>	<u>67</u>
# Customers Placed in OJTs**	<u>46</u>	<u>46</u>
# Adult WIOA Customers obtaining measurable skill gains	<u>18</u>	<u>18</u>
# DW WIOA Customers obtaining measurable skill gains	<u>16</u>	<u>16</u>
# Youth WIOA Customers obtaining measurable skill gains	<u>2</u>	<u>2</u>
# Adult WIOA Customers obtaining credentials	<u>6</u>	<u>6</u>
# DW WIOA Customers obtaining credentials	<u>9</u>	<u>9</u>
# Youth WIOA Customers obtaining credentials	<u>0</u>	<u>0</u>
# Individuals voluntarily elected to discontinue services	<u>5</u>	<u>5</u>

## CHALLENGES & EMERGING TRENDS

Identify challenges encountered in the provision of WIOA Title I and EARN services and any efforts to address the issues. In the provision of services, have trends emerged or service gaps been identified? If so, please specify.

### **Challenges**

Locating potential customers and doing customer outreach is problematic due to several factors including CareerLink closures, fear of COVID-19, and Unemployment Compensation extensions in the last quarter.

Solution: Returned to the PA CareerLinks on April 5, 2021 which has increased partnerships. We have increased public awareness through online platforms, including social media. We participated in PA CareerLink Day across the State offering Job Fairs. Planning a regional PA CareerLink event the week of October 18

Childcare for nonconventional work hours is a growing need.

Solution: Customers are looking to vacate the workforce or find telework opportunities. Talent Development Specialists are utilizing creative measures to explore solutions. Business Service Consultants are working with the NextGen partnerships to explore solutions.

### **Emerging Trends**

Increase hybrid services to include workshops, job clubs, job fairs, interviews, support groups, job search tools, tours, conferences and LinkedIn opportunities.

### **Staff Development**

Take Away Tuesdays, Friday meetings and Component meetings are used to address training, best practices and progress towards expected benchmarks and performance measures.

ADULT 886							
	Budget	Planned	Expenditures	Obligations	Balance	Exp to Plan	Exp + Obl to Plan
OJT	\$ 60,000.00	\$ 63,101.65	\$ 28,857.81	\$ 34,243.84	\$ (3,101.65)	48%	105%
ITA	\$ 60,500.00	\$ 107,007.00	\$ 13,595.00	\$ 93,412.00	\$ (46,507.00)	22%	177%
ST	\$ 4,039.04	\$ 4,525.00	\$ 4,525.00	\$ -	\$ (485.96)	112%	112%
SS	\$ 3,819.40	\$ 2,825.31	\$ 2,825.31	\$ -	\$ 994.09	74%	74%
WEX	\$ 4,060.00	\$ 4,398.67	\$ 2,909.19	\$ 1,489.48	\$ (338.67)	72%	108%
TOTALS	\$ 132,418.44	\$ 181,857.63	\$ 52,712.31	\$ 129,145.32	\$ (49,439.19)	40%	137%

DISLOCATED WORKER 888							
	Budget	Planned	Expenditures	Obligations	Balance	Exp to Plan	Exp + Obl to Plan
OJT	\$ 100,000.00	\$ 18,341.50	\$ 11,757.00	\$ 6,584.50	\$ 81,658.50	12%	18%
ITA	\$ 100,000.00	\$ -	\$ -	\$ -	\$ 100,000.00	0%	0%
ST	\$ 3,210.40	\$ -	\$ -	\$ -	\$ 3,210.40	0%	0%
SS	\$ 3,214.80	\$ 287.18	\$ 287.18	\$ -	\$ 2,927.62	9%	9%
TOTALS	\$ 206,425.20	\$ 18,628.68	\$ 12,044.18	\$ 6,584.50	\$ 187,796.52	6%	9%

OUT OF SCHOOL YOUTH							
	Budget	Planned	Expenditures	Obligations	Balance	Exp to Plan	Exp + Obl to Plan
OJT 892	\$ 9,729.50	\$ 14,811.30	\$ 3,138.80	\$ 11,672.50	\$ (5,081.80)	32%	152%
ITA 892	\$ -	\$ 38,853.00	\$ 2,500.00	\$ 36,353.00	\$ (38,853.00)	#DIV/0!	#DIV/0!
SS 892	\$ 4,371.50	\$ 1,917.26	\$ 1,917.26	\$ -	\$ 2,454.24	44%	44%
INC 892	\$ 200.00	\$ 150.00	\$ 150.00	\$ -	\$ 50.00	75%	75%
WEX 885	\$ 70,862.67	\$ 25,082.33	\$ 16,534.58	\$ 8,547.74	\$ 45,780.34	23%	35%
TOTALS	\$ 85,163.67	\$ 80,813.89	\$ 24,240.64	\$ 56,573.24	\$ 4,349.78	28%	95%

TANF EARN 823							
	Budget	Planned	Expenditures	Obligations	Balance	Exp to Plan	Exp + Obl to Plan
OJT	\$ 3,975.11	\$ -	\$ -	\$ -	\$ 3,975.11	0%	0%
INC	\$ 7,435.61	\$ 665.00	\$ 665.00	\$ -	\$ 6,770.61	9%	9%
WEX	\$ 580.00	\$ 853.43	\$ 853.43	\$ -	\$ (273.43)	147%	147%
TOTALS	\$ 11,990.72	\$ 1,518.43	\$ 1,518.43	\$ -	\$ 10,472.29	13%	13%

SNAP							
	Budget	Planned	Expenditures	Obligations	Balance	Exp to Plan	Exp + Obl to Plan
ITA	\$ 21,584.70	\$ -	\$ -	\$ -	\$ 21,584.70	0%	0%
TOTALS	\$ 21,584.70	\$ -	\$ -	\$ -	\$ 21,584.70	0%	0%

Moved all training to ITA

TANF YOUTH 827							
	Budget	Planned	Expenditures	Obligations	Balance	Exp to Plan	Exp + Obl to Plan
SS	\$ 974.80	\$ 1,160.32	\$ 1,160.32	na	\$ (185.52)	119%	119%
INC	\$ 2,570.13	\$ 450.00	\$ 450.00	na	\$ 2,120.13	18%	18%
WEX	\$ 77,006.60	\$ 69,321.26	\$ 49,195.82	\$ 20,125.44	\$ 7,685.34	64%	90%
TOTALS	\$ 80,551.53	\$ 70,931.58	\$ 50,806.14	\$ 20,125.44	\$ 9,619.95	63%	88%

RAPID RESPONSE 894							
	Budget	Planned	Expenditures	Obligations	Balance	Exp to Plan	Exp + Obl to Plan
OJT	\$ 107,500.00	\$ 39,702.50	\$ 12,448.25	\$ 27,254.25	\$ 67,797.50	12%	37%
ITA	\$ 107,500.00	\$ 78,135.50	\$ -	\$ 78,135.50	\$ 29,364.50	0%	73%
SS	\$ 20,000.00	\$ -	\$ -	NA	\$ 20,000.00	0%	0%
TOTALS	\$ 235,000.00	\$ 117,838.00	\$ 12,448.25	\$ 105,389.75	\$ 117,162.00	5%	50%

BRIDGE TO ADVANCEMENT - ECONOMIC TRANSITION GRANT 888 36042							
	Budget	Planned	Expenditures	Obligations	Balance	Exp to Plan	Exp + Obl to Plan
ITA	\$ 86,987.57	\$ 64,026.00	\$ 64,026.00	\$ -	\$ 22,961.57	74%	74%
SS	\$ 59,939.66	\$ 13,861.90	\$ 13,861.90	\$ -	\$ 46,077.76	23%	23%
TOTALS	\$ 146,927.23	\$ 77,887.90	\$ 77,887.90	\$ -	\$ 69,039.33	53%	53%

TRAD 889							
	Budget	Planned	Expenditures	Obligations	Balance	Exp to Plan	Exp + Obl to Plan
OJT	\$ 13,766.22	\$ 13,766.22	\$ 4,733.04	\$ 9,033.18	\$ -	34%	100%
TOTALS	\$ 13,766.22	\$ 13,766.22	\$ 4,733.04	\$ 9,033.18	\$ -	34%	100%

Expenditures	\$ 236,390.89
Obligations	\$ 326,851.44
Total	\$ 563,242.33
	\$ 933,827.71

25.31%

60.32%

TANF YOUTH CUSTOMERS				GEO	
	OJT	51			4
	ITA	46			
	ST	67			
	WEX	14			
	69				
TRAINING		196			

## Clearfield

	Dislocated Worker	Adult	Out of School Youth	TANF EARN	TANF Youth
Carryover	16	16	4	3	8
NEW	8	10	3	1	0
Total	24	26	7	4	8

**OJT Placements – 16 Placements** - Advanced Powder Products Inc., Clearfield Wholesale Paper, Custom Castings North East Inc., Cutting Edge Machine, Marci Nebgen Integrity Services, Tangled Salon

**ITA – 21 Awards** – AAPC, Certified Inpatient Coder; Clearfield County Career & Technology Center, Certified Nurses Aid, CDL Class A Basic, Ed2Go Certified Clinical Medical Assistant, Patient Care Technician, Practical Nursing; Edinboro University Ed2Go, Accounts Payable Specialist Certification with Microsoft Excel; Lock Haven University Clearfield Campus, Clinical Medical Assistant; Society for Human Resource Management, SHRM Certificate; Triangle Tech Inc., Maintenance Electricity & Construction Tech, Welding & Fabrication Technology

**Work Experience Activity – 11 Opportunities** - Advanced Powder Products Inc., Eagles Ridge Golf Course, Express Café, Meadows Frozen Custard, Lindsie Wisor State Farm, Tangled Salon

### Workshop Activity – RSW – ReadySetWork

RSW Conflict Resolution 3	RSW Effective Communication 6	RSW The Art of the Interview 2
RSW On-line Applications 1	RSW Succeeding in a New Job 3	RSW Skills & Strengths 5
ITA 101 10	RSW Get Empowered 4	RSW Resume Writing 2
Optimize your Resume 8	The Art of Interviewing 7	Computer Basics 1
Personal Finance 1	Local Career Paths 1	Setting Yourself up for Success 1
Application & Online Job Search 5	Banking 101 1	Budgeting 7
Challenges for the Maturing Worker 1		

### Outreach Efforts

CenClear Early Head Start/Family Center Meeting, Meeting with CenClear Behavioral Health Administration and staff, Connection Café, Meeting with CIU 10 Transition Coordinator and OVR staff, PA CareerLink Day August 12, Provider Resource Network Meeting, Fliers taken to the Clearfield County Assistance Office, DiscoverPASix shared with a potential customer, Door knocker hung/potential customer discussions at Edgewood, TikTok CareerLink Promotion, Facebook Outreach.

### Success Stories



From the time of the closure announcement in January 2021, staff have been involved with the workers from the GEO facility. This has included participating in the Rapid Response sessions, aiding with UC questions, and enrolling 31 dislocated workers. To date, 14 have participated in ITAs or Short-term Training. Eight have been exited to or have expected employment.



Pictured are friends and classmates Tanya French and Christina Mann, who graduated from the CCCTC Practical Nursing program in July 2021. Tanya was the top of their class, and both were inducted into the National Technical Honor Society. Tanya and Christina received WIOA Adult funding for their ITAs and received measurable skills gains throughout training. They have both passed their licensing examinations and have begun working. Tanya is employed by Aveanna Healthcare, making \$22.00/hour. Christina is working for Encompass Health, making \$21.00/hour.

### Partnership Building

OE Trainings, EARN State Call, Workforce Spotlight, Google Classroom Training with DuBois School District staff, Meeting with IU Transition Coordinator & OVR staff, Next Gen. Manufacturing, Next Gen. Support Team, PA CareerLink Day, Next Gen. Healthcare, Next Gen. Building and Construction, Career Resource Room customer service to U.C. Claimants with CareerLink Partners, Promoted the NC LRTP Survey.

## DuBois

	Dislocated Worker	Adult	Out of School Youth	In School Youth	TANF EARN	TANF Youth
Carryover	16	14	7	na	1	5
NEW	8	12	3	1	0	0
Total	24	26	10	1	1	5

**OJT Placements – 10 Placements** - Business On Site Services, Christ the King Manor (apprenticeship), Developac INC., GKN Sinter Metals LLC, The UPS Store, West PA Systems

**ITA/ST – 14 Awards** – Clearfield County Career & Technology Center, CDL Class A Basic, Practical Nursing; Butler County Community College, Human Resources Management; Jeff Tech, Automotive Technology, Phlebotomy - Online Ed2Go, Practical Nursing; Triangle Tech, Welding & Fabrication Technology

**Work Experience Activity – 9 Opportunities** – Business On Site Services, Christ the King Manor, DuBois Area School District, Goodwill Distribution Center, Superior Machining INC., The UPS Store, Valley Dairy, YMCA of DuBois

### Workshop Activity – RSW – ReadySetWork

RSW Conflict Resolution 10	RSW Effective Communication 7	RSW The Art of the Interview 7
RSW On-line Applications 9	RSW Succeeding in a New Job 10	RSW Skills & Strengths 7
ITA 101 6	RSW Get Empowered 8	RSW Resume Writing 10
Optimize your Resume 9	The Art of Interviewing 12	LinkedIn 1
Personal Finance 1	Your Job Search Plan 1	ResCare Academy 7
Application & Online Job Search 3	Banking 101 1	Budgeting 2
Budgeting 2	Navigate Reentry 1	Self-Discovery 1

### Outreach Efforts

Jeff Tech Healthcare Career Fair, PA CareerLink Day [Job Fair], Brockway High School Career Fair, DuBois District Court, Youth Outreach to Service Access & Management (SAM) ongoing, Youth Outreach to Clearfield - Jefferson Drug & Alcohol Commission

### Success Stories

Staff attended the Jeff Tech Practical Nursing Graduation on August 4, 2021. In total, there were 11 WIOA Title I Participants who graduated from the program: 1 was from Elk County, 3 were from Clearfield County at DuBois, and 7 were from Jefferson County. Currently, the graduates are studying to take the licensing exam and look forward to obtaining their license to practice.



Jessica Beatty was enrolled in the WIOA Title I Program in August 2020 after being referred as part of a registered apprenticeship through Christ the King Manor. Jessica received an ITA to attend the Jeff Tech Practical Nursing Program from which she successfully graduated on August 4, 2021. During her time in the WIOA Title I Program, Jessica has completed workshops, received supportive services for mileage reimbursement, and obtained measurable skills gains for terms completed. Jessica is currently awaiting the NCLEX exam and continues to work as a Graduate Practical Nurse through Christ the King Manor's apprenticeship program.

### Partnership Building

OEO training Covid Recovery, OEO training OVR Overview, Next Gen Healthcare Partnership, Brockway High School Career Fair, DuBois District Court.

## Elk



	Dislocated Worker	Adult	Out of School Youth	TANF EARN	TANF Youth
Carryover	8	3	2	0	0
NEW	1	5	1	2	0
Total	9	8	3	2	0

**OJT – 5 Placements** – Amphenol Thermometric Inc, Bear MFG, Blue Water Thermal Solutions, One of a Kind Design LLC

**ITA – 17 Awards** – Butler County Community College at Brockway Business Management, California University of Pennsylvania Sociology-Social Deviance, Clearfield County Career and Technology Center Practical Nursing, Ed2Go Value Suite/ Administrative Assistant Suite, Jeff Tech Maintenance Electricity and Construction Tech also HVAC, Northern Pennsylvania Regional College Associate of Applied Science, Triangle Tech Inc Maintenance Electricity.

**Work Experience Activity – 8 Opportunities** -, Elk County Powdered Metal Inc, Elk County Community Recycling Center, Goodwill St Marys, Johnsonburg Public Library, Mandy Taylor Cleaning LLC, PA CareerLink Elk County, White Oak Laboratory,

#### **Workshop Activity RSW – ReadySetWork**

Virtual Job Club 5	Setting Yourself Up for Success 2	Job Search and Application Prep 7
Optimizing Your Resume 6	The Art of The Interview 8	RSW Skills & Strengths 1
ITA 101 11	Your Job Search Plan 1	Budgeting 4
Personal Finance 3	Navigating Reentry 1	Linked In Learning 4
Self-Discovery 1	RWS Effective Communication 2	Computer Basics 2

#### **Outreach Efforts**

Open interviews hosted at Elk County CareerLink: Alpha Precision Group- Ridgway and Wilcox, Aveanna Healthcare, Blue Water Thermal Solutions, Elk County Heat Treaters, Manpower Staffing, Morgan Advanced Materials, Redwood Home Care LLC.; Domestic Relation Office- Post court meetings with DRS clients to provide CareerLink services; PA CareerLink visits St Marys Rotary Club and provides presentation.



**August 12<sup>th</sup> was recognized as PA CareerLink Day** across the State of Pennsylvania. The staff of the Elk County CareerLink Collaborated with Post-Secondary Schools, Employers and general resources for employment to bring a Resource Fair to St Marys. The event was held outdoors with 25 total agencies being represented. Follow up with each company stated that numerous interviews were scheduled for after the event with several job offers and hires being made. It was a great turn out despite being the hottest day of the summer, everyone in attendance seemed to enjoy being outdoors and interacting after being closed off due to the Pandemic.

#### **Success Stories**



Mitchell was referred to the Elk County CareerLink by Clearfield County Career and Technology Center for Title I WIOA services as Mitchell had been accepted to their Licensed Practical Nursing program. Mitchell learned of the Title I WIOA program, completed online workshops through Ready Set Work, and was approved for an Individual Training Account for the LPN program. Mitchell utilized the supportive service program available to him and successfully completed the LPN program in July 2021. He earned a diploma, and, most recently his license capturing a credential. Mitchell has accepted an LPN position in St. Marys with Penn Highlands Family Medicine.

**Partnership Building-** Next Gen Partnerships Healthcare/Social Assistance, Manufacturing and Building/ Construction Trades. Domestic Relations Contempt Court Hearings, OEO Training COVID Recovery, OEO Training OVR overview. Promoted NC LRTP Survey, Workforce Spotlight.

## Cameron

	Dislocated Worker	Adult	Out of School Youth	TANF EARN	TANF Youth
Carryover	2	5	2	0	0
NEW	3	5	1	1	0
Total	5	10	3	1	0

**OJT Placements – 3 Placements** – Borough of Emporium, North American Tooling, Pennsylvania Sintered Metals Inc

**ITA 1 Awards** – Northern Pennsylvania Regional College CDL, Penn State-Fayette Paramedic.

**Work Experience Activity – 7 Opportunities** - Barbara M Brown Memorial Library, Emporium Senior Center, Fuel on Emporium, Northern Tier Community Action Corporation, Pennsylvania Sintered Metals Inc

### Workshop Activity RSW – ReadySetWork

Virtual Job Club 1	Personal Finance 3	Local Career Pathways 2
Constructing a Resume 1	Let's Get to Work Manufacturing 1	Optimize Your Resume 1
ITA 101 3	RSW Get Empowered 1	ResCare Academy 1
RWS Conflict Resolution 1	Setting Yourself Up for Success 1	

**Outreach Efforts:** Open Interviews held at the Cameron County CareerLink with Alpha Precision Group of Ridgway and Wilcox, Outreach meeting with American Axle Manufacturing regarding new plant opening/ closing in Emporium, PA CareerLink Day Open House at the Cameron County CareerLink.



**August 12<sup>th</sup>** Was recognized at PA CareerLink Day across the State of Pennsylvania. The PA CareerLink of Cameron County opened their doors inviting the public as well as employers to stop by the office to learn of the resources available to them. The Cameron County Commissioners, along with Pennsylvania Senator Cris Dush and State Representative Martin Causer were among the many visitors that attended the Open House.

### Success Stories



Patrick Hornung came to the Cameron County CareerLink looking to improve his future job prospects. He learned of the WIOA Title I programs and soon enrolled as an Adult with a priority of service for being a Veteran. Patrick explored the options of Occupational training but soon found employment as a Machinist and is currently working through the On-The-Job training Program. Patrick was able to offset the costs using supportive services available to him to purchase his tools required for his position. Speaking with Craig, Plant owner, Patrick's position requires a great deal of hand on training and Patrick continues to do well and shows a great deal of drive and willingness to learn.

**Partnership Building:** Next Gen Partnerships Healthcare/Social Assistance, Manufacturing and Building/ Construction Trades. Cameron County Chamber, Cameron County Commissioners, Cameron County Collaborative Board. OEO Training COVID Recovery, OEO Training OVR overview. Promoted NC LRTP Survey, Workforce Spotlight.

## Jefferson

	Dislocated Worker	Adult	Out of School Youth	In School Youth	TANF EARN	TANF Youth
Carryover	2	8	2	na	0	9
NEW	1	5	3	1	2	4
Total	3	13	5	1	2	13

### OJT Placements – 3 Placements – Christ the King Manor (apprenticeship)

**ITA –13 - Awards** – Clearfield County Career & Technology Center, Practical Nursing; Indiana County Technology Center, Commercial Driver Training (CDL - Class A); Jeff Tech, Diesel & Heavy Equipment Technology, Practical Nursing (3 apprenticeship); The Rapha School LLC, Practical Nursing Program; Triangle Tech, Inc. Maintenance Electricity and Construction Tech

**Work Experience Activity – 10 - Opportunities** – Brookville YMCA, Goodwill Punxsutawney, Knox Township, ML Screen Printing, Punxsy Pizza

### Workshop Activity – RSW – ReadySetWork

RSW Conflict Resolution 5	RSW Effective Communication 3	Budgeting 6
RSW Skills & Strengths 1	Banking 101 2	Setting Yourself up for Success 2
ITA 101 8	PA CareerLink Resume 1	Rescare Academy 4

### Outreach Efforts

Jeff Tech Healthcare Career Fair, PA CareerLink Day [Hot Dogs for Hot Jobs], Brockway High School Career Fair, Punxsutawney Chamber of Commerce Job Fair.

### Success Stories



Erica King, a 22-year-old dislocated worker, contacted the PA CareerLink – Jefferson County to inquire about assistance with Practical Nurse training. Erica had been laid off from her office position during a downsizing at a local hospital. Due to her being a dislocated worker, Erica was able to utilize the Bridge funding to assist her with tuition not covered by PELL. She also accessed supportive services to aid with books, fees, and mileage reimbursement for travel. Erica successfully completed training on 8/4/2021. During her training Erica earned a measurable skills gain and once she obtains her license, a credential. She is awaiting a license test date to enable her start in a position as an LPN with a local general surgeon's office.

Staff attended the Jeff Tech Practical Nursing Graduation on August 4, 2021. In total, there were 11 WIOA Title I Participants that graduated from the program, within our county offices: 1 was from Elk County, 3 were from Clearfield County at DuBois, and 7 were from Jefferson County. Currently, the graduates are studying to take the licensing exam and look forward to obtaining their license to practice.

### Partnership Building

OEO training Covid Recovery, OEO training OVR overview, PA CareerLink Day [Hot Dogs for Hot Jobs], Next Gen Healthcare Partnership, Brockway High School Career Fair September 9, Punxsutawney Chamber of Commerce Job Fair.



## McKean

	Dislocated Worker	Adult	Out of School Youth	In School Youth	TANF EARN	TANF Youth
Carryover	2	4	3	na	8	12
NEW	0	3	0	1	0	1
Total	2	7	3	1	8	13

**OJT – 4 Placements – Kessel Construction Inc.**

**ITA – 2 Awards - CA BOCES Medical Assistant, Jeff Tech Practical Nursing.**

**Work Experience Activity – 31 Opportunities –** Bradford Area School District, Bradford Window, Hennard Construction, Eldred Borough, Fox's Pizza, GGB, Kane Police Department, Kane Volunteer Fire Department, McKean County Juvenile Probation/Boondocs Program, McKean County Planning Commission, Open Arms Church, Rick's Auto, Bradford Save-A-Lot, Seneca Highlands CTC, The Daily Bread, YMCA, YWCA.

### Workshop Activity RSW – ReadySetWork

Budgeting - 8	The Art of Interviewing - 4	Banking 101 - 12
Computer Basics - 2	ITA 101 - 6	Let's Get To Work Manufacturing - 6
Navigate Reentry - 12	Optimize Your Resume - 3	Setting Yourself Up For Success - 1
PA CareerLink Resume - 8	RSW Conflict Resolution – 1	RSW Succeeding New Job – 1

**Outreach Efforts –** Poor Farm community service, McKean County Jail, Futures Rehabilitation Center, Zippo, Case Cutlery, Bradford Area School District, the Borough of Eldred, Guidance Center, Seneca Highlands CTC, Jamestown Community College, Northern Pennsylvania Regional College, Army Recruiting, Leo's Sub Shop, WMCA, YWCA, Open Arms Church, Bradford Save-A-Lot, McKean County Juvenile Probation/Boondocs Program, Fox's Pizza, GGB, Kane Police Department/Volunteer Fire Department, Jeff Tech, Keystone Powdered Metals, Beacon Light.

**August 12<sup>th</sup> was recognized as PA CareerLink Day** across the State of Pennsylvania. With the help from our partners, the CareerLink hosted several employers for open interviews and 21 job seekers attended.

### Success Stories



Gabrielle enrolled in the TANF program in April of 2021. She completed a Work Experience with the McKean County Planning Commission as a GIS Intern. Gabrielle's Supervisor states that "she was a great addition to the team" and that "she will be missed in the department". Gabrielle used all of her assigned hours but the Planning Commission hired her on temporarily until her school started. The Planning Commission intends to hire Gabrielle full time once she graduates from SUNY Geneseo Liberal Arts College in 2022.



Daniel enrolled in the EARN program in June of 2021. While performing his mandatory hours at the McKean County CareerLink, Daniel completed Ready-Set-Work PA and attended workshops. Daniel continuously job searched and after two months, he was hired through CVS. Daniel was hired on at \$16.00 an hour and is working out of his home. He plans to complete an ITA through MedCerts once he is better established with his new job.

**Partnership Building –** Zippo, Case Cutlery, Walker Staffing, The Guidance Center, Futures Rehabilitation Center, County Assistance Office, McKean County Juvenile Probation, McKean County Community Service. OEO Training COVID Recovery, OEO Training OVR overview. Promoted NC LRTP Survey, Workforce Spotlight.

## Potter

	Dislocated Worker	Adult	Out of School Youth	TANF Earn	TANF Youth
Carryover	7	4	4	0	6
NEW	0	2	7	0	2
Total	7	6	11	0	8

**OJT – 3 Placements** – Leslie Septic, Kightlinger Body Shop and Catalus

**ITA – 2 Awards** – Northern Pennsylvania Regional College CDL

**Work Experience Activity Opportunities – 9 Opportunities** - Buchanan Brothers, Goodwill Industries, Sweden Valley Manor, Galeton Public Library, Hotel Crittenden, Kightlinger's, Oswayo Valley High School, Austin Boro, Leslie Septic

### Workshop Activity RSW – ReadySetWork

Self-Discovery 6	RSW Conflict Resolution 2	RWS Get Empowered 2
RSW Skills & Strengths 3	RSW The Art of the Interview 1	Art of the Interview 2
RSW On Line Applications 1	RSW Resume Writing 1	ITA 101 5
Optimize your Resume 3	RSW Succeeding in a New Job 2	Budgeting 6
Job Search and Application 1	RSW Effective Communication 3	Let's Get to Work Manufacturing 1

**Outreach Efforts** - CJAB Meeting, Workforce Spotlight, SLIP WIOA Orientation, Potter County Fair, UPMC Open Interviews, Spherion Open Interviews, Morgan Open Interviews, TruckLite Open Interviews, Potter County Local Youth Round Table, Aveanna Open Interviews.

**August 12, 2021 was recognized as PA CareerLink Day** across the State of Pennsylvania. The staff of the PA CareerLink Potter County collaborated with post-secondary schools, employers and resource agencies. Those in attendance were, Zito Media, Sweden Valley Manor, Aveanna Health Care, HeadStart, Potter County Educational Council, and a representative from State Representative Martin Causer's office.

### Success Story:



Joseph Lannager came into the PA CareerLink Potter County as a Dislocated Worker after losing his job due to COVID 19. He worked in the oil fields as a traveling mechanic. By the time he came to the CareerLink his unemployment benefits had been exhausted. Joseph was looking for CDL training to become more marketable in the construction field. In preparation for his training, Joseph took the TABE and attended workshops. Joseph completed all tasks on time and without reservation. The training he received as a CDL driver substantially improved his opportunities for employment. With a little help from his TDS Joseph was hired by Casella Waste as a mechanic. This is not traditionally what we think of as a job connected with a CDL, but he needed this credential as it was required for the mechanic's position. During training

Joseph received supportive services for various fees related to gaining his credential and for transportation to and from class. Joseph earned an MSG for completing the CDL Course and Skills Attainment when he got his CDL License. Joseph received 100% funding for this training through the National Dislocated Worker Grant Bridge to Advancement and was exited to gainful employment on July 26, 2021.

**Partnership Building** - CareerLink Open House, Children and Youth Round Table, CJAB Meeting, OEO Training COVID Recovery, OEO Training OVR overview. Promoted NC LRTP Survey, Workforce Spotlight.

# WIOA Title I Performance Outcomes

## 4th Quarter PY 2020 Program Year-to-Date Results

### Statewide

	Adult					Dislocated Worker					Youth					Average Indicator Score
	Numerator	Denominator	Actual Performance	Negotiated Goal	% of Goal Achieved	Numerator	Denominator	Actual Performance	Negotiated Goal	% of Goal Achieved	Numerator	Denominator	Actual Performance	Negotiated Goal	% of Goal Achieved	
Employment Rate (2nd Quarter)	3,516	5,094	69.0%	73.0%	94.5%	3,327	4,341	76.6%	75.0%	102.1%	1,838	2,882	63.8%	66.0%	96.7%	97.8%
Employment Rate (4th Quarter)	4,036	5,998	67.3%	70.0%	96.1%	3,969	5,160	76.9%	76.0%	101.2%	2,033	3,242	62.7%	58.0%	108.1%	101.8%
Median Earnings (2nd Quarter)	-	-	\$6,040	\$5,800	104.1%	-	-	\$8,819	\$7,800	113.1%	-	-	\$9,253	\$2,750	118.3%	111.8%
Credential Attainment Rate	1,260	1,678	75.1%	56.0%	134.1%	1,415	1,890	74.9%	58.0%	129.1%	1,457	2,142	68.0%	72.0%	94.4%	119.2%
Measurable Skill Gains	1,379	2,156	64.0%	38.0%	168.4%	1,868	2,861	65.3%	32.0%	204.1%	1,585	2,503	63.3%	57.0%	111.1%	161.2%
Average Program Score	119.5%					129.9%					105.7%					✓

### North Central

	Adult					Dislocated Worker					Youth					Average Indicator Score
	Numerator	Denominator	Actual Performance	Negotiated Goal	% of Goal Achieved	Numerator	Denominator	Actual Performance	Negotiated Goal	% of Goal Achieved	Numerator	Denominator	Actual Performance	Negotiated Goal	% of Goal Achieved	
Employment Rate (2nd Quarter)	132	176	75.0%	75.0%	100.0%	151	200	75.5%	83.0%	91.0%	76	113	67.3%	65.0%	103.5%	98.2%
Employment Rate (4th Quarter)	127	178	71.3%	77.0%	92.6%	152	198	76.8%	85.0%	90.4%	76	111	68.5%	65.0%	105.4%	96.1%
Median Earnings (2nd Quarter)	-	-	\$5,980	\$4,800	124.6%	-	-	\$7,789	\$7,500	103.8%	-	-	\$4,324	\$2,800	154.4%	127.6%
Credential Attainment Rate	30	38	78.9%	75.0%	105.2%	34	41	82.9%	70.0%	118.4%	12	32	37.5%	65.0%	57.7%	93.8%
Measurable Skill Gains	139	196	70.9%	42.0%	168.8%	182	228	79.8%	30.0%	266.0%	29	54	53.7%	35.0%	153.4%	196.1%
Average Program Score	118.2%					133.0%					114.9%					✓

#### Notes:

- 1) Per TIGL 26-15, baseline indicators are those for which states were not required to propose negotiated levels for Program Years 2016 and 2017. These indicators will not be used in the end of the year performance calculations and will not be used to determine failure to achieve adjusted levels of performance for purposes of sanctions.
- 2) The first results for Employment Rate (4th Quarter) and Credential Attainment Rate became available with the release of the 3rd Quarter PY 2017 reports in May 2018.